

# GENERAL SURVEY RESULTS

## COMMENTS FROM MEMBERS

### QUESTIONS 1, 5, 7, 8, 12, 18, 19

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#### Q1: Do you attend or like the social events/functions at the clubhouse?

Members comments:

- Can't attend
- Unable to because of eye sight
- It's lovely that people here organize and try to foster a sense of community, but please don't take it personally when attendance is small. Keep in mind how busy life is for working people these days. We come home from a 9-10 hour workday to do household chores, paperwork, all the jobs necessary to keep up with daily life. At least one weekend day has to go to errands, more chores and paperwork. Folks are pretty much left with one free day a week and it doesn't mean they don't appreciate Eastern Gardens if they choose to spend that day doing something with their family or even just resting, rather than attending an event. It just means they're busy

#### Q5: Are you willing to help for any of the events/functions?

Members comments:

- As time would permit

#### Q7: Any suggestions/requests for future activities or functions?

Members comments:

- Name badges
- Limit potlucks for special events
- More frequent game/card events
- I think they are fine. My social life is 12 step recovery & gym
- A yearly picnic/potluck to celebrate living here. Maybe something geared toward younger members
- Don't overcharge, keep it simple
- Bingo, low cost buy in. Dollars for prizes
- Info on things of interest to members, maybe free tax service

#### Q8: Do you attend any of EG's meetings?

- I have attended only one or two meetings. I appreciate the opportunity to hear about the budget and about upcoming improvements and projects. However, there doesn't seem to be a way for members to participate, other than asking questions, so if I don't have a specific interest or question, it doesn't seem worth trying to squeeze the time to attend into my schedule

#### Q12: Anything you like/dislike about meetings, (e.g. too long or too short...etc.)?

Members comments:

- Could be more businesslike, no talking between Board while conducting meeting
- Too long at time, do to numerous questions from members
- A lot of lip talk, more vigorous adherence to bylaws by all
- This is a cooperative general quarterly meeting should be mandatory
- Not enough input, members asking the same questions or not paying attention
- Complaining by ignorant residents, the arguing not listening to others, unpleasant
- Member input ignored. Minutes do not reflect what was said/done
- I don't like it that one person dominates the meetings, there are things that can't be discussed other meetings
- Too many interruptions, not to controlled regarding topics. Mainly good
- Member involvement encouraged get to see the struggle
- People need to be respectful and wait their turn

### **Q18: Any likes/dislikes/suggestions about community appearance?**

#### Members comments:

- Breezeways - too much stuff
- Keep up the good work
- Some people love gardening (I do not) but they should keep it tidy
- To many gate signs looks very trashy
- Cigarette butts thrown around parking areas and in drainage areas
- Some junky breezeways
- Gardens should be neat - no supplies
- It's well cared for, clean, neat, cars are sitting that aren't be driven
- Holes in lawn. Dead lawn spots. Open dirt areas/planters
- People should stop complaining and mind their own business
- Members deserve advance notice to changes (painting - cutting)
- Personally do not feel money justified for shrubs so short
- Dead plants, broken containers, plastic animals, too much pesticides, not cleaned up, spiders, insects
- Also fill in base of lampposts to original with grass or cement, sufficient but needs improvement
- Patio areas are too cluttered
- Don't trim bushes down to stalks, replace cut down trees, no more "memorial trees" on the lawn
- More flowering shrubs
- Please don't remove any more trees than you have to - seems like we've lost a lot of them lately. Of course, they have to go if they're diseased, but is that the only time they're removed? It's good that replacement trees are planted, but the new ones are very young and small. It takes years before those new trees are big enough to provide any shade or even be visible from upstairs apartments. Also feel that severely cutting the shrubbery back as a security measure is a mistake.
- Replace some of the grass on the outside areas of the complex - the grass between the buildings and the streets - with low maintenance, low-water use plants, as recommended by local environmental and conservation groups. It would require an initial investment in landscaping, but would soon pay for itself and then start saving us money. It seems obvious the cost of water is going to keep increasing

### **Q19: Any likes/dislikes/suggestions about maintenance/safety issues?**

#### Members comments:

- There should be stricter rules about using breezeways as furniture storage and food storage
- Garbage can by mailbox area for junk mail
- Prefer manager 24hrs as before. Swim rules not followed. Driving rule ignored. Screaming children, need to remind again
- Would still like to see stickers on cars
- Replace nozzle at car wash so we don't waste water
- Some people are jerks and try to control others too much
- In rain leaks from gutter on south side. Badly done gutter. Change laundry room. Please update office hours on outside sign on gate
- Feel Board will and should deal with as they do
- Full time maintenance man on duty
- People need to follow the set rules
- Trash receiver on south side needs good growth bushes to deflect from "boxy look"