

Eastern Gardens Tech Survey Results

1. Does your household have access to a computer?
 - Yes=40
 - No=16
2. Does anyone in your household own a computer or device?
 - Yes=41
 - No=16
3. Do you or anyone in your household use the Internet?
 - Yes=41
 - No=17
4. Would you prefer to receive updates from EG by email? (Email, Flyers, Robo Call, All of the above, Depends on correspondence)
 - EM=21
 - FL=28
 - Robo Call=20
 - All of the Above=2
 - None=3
 - Dep=5
5. How often do you currently use or visit EG website?
 - Daily=1
 - Weekly=3
 - Monthly=8
 - Never=40
 - Quarterly=1
 - NA=2
6. What are some of the challenges you face using EG website?
 - Member Login=3
 - Information not being updated=6
 - Search Function=0
 - Layout=3
 - NA=28
 - Not Sure=21
7. What are your favorite areas of the current EG website?
 - NA=41
 - Not Sure=4
 - Member Section=1
 - All=1
 - Pictures=1
 - Financials =2
8. Would you like the website to have certain functionality (ie, reserving the clubhouse, paying fees, maintenance request, Board bulletin, community news etc)
Functionality
 - Yes=18

- No=13
- NA=10
- Paying Fees=1
- Apartment Layout=1
- Newsletter=1
- Maintenance Request=5
- Board/Community News=5

9. What social media do you currently use?

- Facebook=23
- Twitter=3
- Instagram=0
- LinkedIn=4
- Tumblr=1
- None=30

57 out of 112 households filled out this survey. The questions with multiple answers might be a bit off (+/-) a few.